



## CALAVERAS COUNTY WATER DISTRICT External Relations Committee Meeting

### OUR MISSION

Protect, enhance, and develop Calaveras County's water resources and watersheds to provide safe, reliable, and cost-effective services to our communities.

2021-2026 Strategic Plan, Adopted April 28, 2021, can be viewed at this [link](#)

External Relations Committee  
Monday, June 15, 2026  
1:00 p.m.

Calaveras County Water District  
120 Toma Court  
San Andreas, California 95249

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Administration Office at 209-754-3028. Notification in advance of the meeting will enable CCWD to make reasonable arrangements to ensure accessibility to this meeting. Any documents that are made available to the Board before or at the meeting, not privileged or otherwise protected from disclosure, and related to agenda items, will be made available at CCWD for review by the public.

District Board Meetings are open to in-person attendance by the public and are conducted virtually. The public may participate in the District's Board meeting with the link below. Members of the public who participate in the meeting via teleconference or web conference will be given the opportunity to speak and address the Board, and their comments will be included in the recording of the meeting.

While the District makes efforts to facilitate remote participation, please be aware that remote Teams involvement is offered solely for convenience. In the event of a technological malfunction, the Board can only guarantee the receipt of live comments through in-person attendance. With the exception of a noticed teleconference meeting, the Board retains the right to proceed with the meeting without remote access in case of a malfunction.

### Microsoft Teams meeting

#### Join:

<https://teams.microsoft.com/meet/22522059400796?p=0MR7ebb7jklhalFD2p>

Meeting ID: 225 220 594 007 96

Passcode: 3Tz9qg9U

#### Dial in by phone

[+1 323-647-8603,,264736992#](tel:+13236478603,264736992)

[Find a local number](#)

Phone conference ID: 264 736 992#

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#### COMMITTEE MEMBERS

Jeffrey Robertson, Chair

Scott Ratterman, Director

## ORDER OF BUSINESS

### CALL TO ORDER / PLEDGE OF ALLEGIANCE

1. ROLL CALL

2. PUBLIC COMMENT

At this time, members of the public may address the Committee on any non-agendized item. The public is encouraged to work through staff to place items on the agenda for consideration. Comments are limited to three minutes per person.

3. APPROVAL OF MINUTES

3a Approval of the Minutes from the Committee Meeting held on March 23, 2026

4. NEW BUSINESS

4a Student Scholarship Program – 2026 Awards  
(Kelly Gerkenmeyer, External Affairs Manager)

4b\* Customer Impact of the Duplicate Billing Issue  
(Kelly Zanhiser, Director of Administrative Services)

4c Workshop on Potential Billing Changes and Public Input  
(Kelly Gerkenmeyer, External Affairs Manager)

4d\* Committee’s Video Production Request  
(Jeffrey Robertson, Director)

4e\* External Affairs Report  
(Kelly Gerkenmeyer, External Affairs Manager)

5.\* GENERAL MANAGER COMMENTS

6.\* DIRECTOR COMMENTS OR FUTURE AGENDA ITEMS

7. NEXT COMMITTEE MEETING

- September 21, 2026, at 1:00 p.m.

8. ADJOURNMENT